



March 2024

Distribution of Novo Nordisk Pharmatech Benzalkonium Chloride (BKC) in Germany, Spain, Portugal, UK and Ireland by Actylis.

Frequently Asked Questions

Which products from Novo Nordisk Pharmatech are concerned?

Our products	Cas number	Packaging size	Item number
FeF® Benzalkonium Chloride Ph.Eur., USP/NF	8001-54-5	1 kg	7800014
		5 kg	7800015
FeF® Benzalkonium Chloride Ph.Eur., USP/NF, JP	8001-54-5	1 kg	7800012
		5 kg	7800013
FeF® Benzalkonium Chloride Solution 50% Ph.Eur., USP/NF	8001-54-5	1 kg	7800004
		5 kg	7800005
		25 kg	7800006
		1000 kg	7800027
FeF® Benzalkonium Chloride Solution 50% Ph.Eur., USP/NF, JP	8001-54-5	1 kg	7800009
		5 kg	7800010
		25 kg	7800011
FeF® Benzalkonium Chloride Solution 50% (45/55) Ph.Eur., USP/NF	8001-54-5	1 kg	7800020
		25 kg	7800019
FeF® Benzalkonium Chloride Solution 50% (53/30/15/2) Ph.Eur., USP/NF	8001-54-5	1 kg	7800008
FeF® Benzalkonium Chloride Solution 17% USP/NF	8001-54-5	25 kg	7800003

For information about BKC products from Novo Nordisk Pharmatech, visit:

novonordiskpharmatech.com/benzalkonium-chloride-bkcbacbak

For any further technical and application information, visit:

novonordiskpharmatech.com/quats-insights

novonordiskpharmatech.com/quats-applications

Are the products different from what you experienced before?

The product specifications remain unchanged and BKC products are still manufactured in Europe by Novo Nordisk Pharmatech. Only the distribution channel has changed, through Actylis, for the specified countries.



Does this change have any regulatory implications?

The only change in the supply chain concerns the Actylis storage platform in the Netherlands. Our warehouse is certified by an external agency in compliance with the European regulation. Certification documents are available on demand.

Will my quality agreement with Novo Nordisk Pharmatech still be valid?

If you had a quality agreement with Novo Nordisk Pharmatech via a previous distributor then this will still be valid. However, if you have any questions or feel that any updates are needed then please contact Actylis.

Who do we contact for Quality and Regulatory Support?

If you require any supporting statements or documents and have questions about Quality or Regulatory matters then please contact Actylis.

Who is my contact for any question related to product as technical question, sales topic and product pricing?

Cyrille Gerard, Sales Manager, will be your sales primary point of contact. You can reach Cyrille to the following email address: cgerard@actylis.com. He may put you in touch with your Actylis local representative.

Where should I send my orders and who should I contact for any follow up question?

Please send your order and any question related to the ordering process to CS-EU-NNPR@actylis.com

From which entity will I receive my invoice?

The invoicing entity will be Aceto B.V. trading as Actylis

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